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Objective

To obtain a position as an IT Support Associate in challenging environmental that utilizes teamwork effort for researching, learning and developing new high-tech products.

Christian Paul Temporaza

DIDACTIC MILIEU

(2014-2018)

Bachelor of Science in Information Technology STI College – Philippines

(2010-2014)

Secondary Education with Technology and Livelihood Education in Cooking and Bartending

San Bartolome High School - Philippines

(2004-2010)

Elementary Education

Mahonri Academy and Science High School - Philippines

EXPERIENCE

(November 2017 – February 2018)

Convergys Corporation | HR Assistant & IT Support *Human Resources Assistant*

- Provide clerical and administrative support to HR executives.
- Process documentation and prepare reports relating to personnel activities (staffing, recruitment, training, grievances, evaluation etc.)
- Deal with employee requests regarding HR issues, rules and regulations.
- Assist in payroll preparation by providing relevant data.
- Properly handle complaints and grievance procedures. *IT Support*
- Monitoring and maintaining computer systems and networks.
- Responding in a timely manner to service issue and requests.
- Providing technical support across the company.
- Setting up accounts for new users.
- Testing new technology.
- Possibly training more junior staff members.

(February 2016 – November 2017)

ABS-CBN Corporation – Media Company |HR Assistant

- Assisting w/ the day to day operations of the HR function duties.
- Compiling and update employee records (hard and soft copies).
- Conduct initial orientation to newly hired employees.
- Communicate with public service when necessary.
- Coordinate HR projects meetings, trainings, survey etc.
- Assisting our recruiters to source candidate and update our database.

SKILLS

Computer Literate

- Proficient in MS Office (Word & Presentation.
- Desktop/Laptop Troubleshooting.
- Basic Java Script | HTML
- Quality Assurance (Mobile App).
- Drag & Drop Website (WordPress).
- Documentation Specialist:
 - Diagrams
 - Flowcharts
 - Prototype
 - Manuscript (Manual for mobile application or web).

Human Resources Assistant

- Recruitment and Dismissals.
- Managing Labour Law.
- Employment Standards.
- Administration and Employee Benefits.
- Knowledge about Payroll System.
- Knowledge about data files,

information and applicant requirements.

Food Industry

• Built loyal client through friendly interaction and consistent appreciation.

- Maintained high standards of customer service during high-volume, fast-paced operations.
- Followed procedures for safe food preparation, assembly and presentation.

• Took initiative to find tasks when scheduled duties were complete.

INTERESTS

Playing Table Tennis, Travelling, Photography, Reading Novels (Rainbow Rowell & John Green), Watching Korean & Anime Series and Lastly Playing Piano.

Kenny Rogers Roaster | Team Member/Cashier

- Welcome guest as they arrive at the order counter.
- Provide guest with the menu and suggest food as per their preferences.
- Inform customers of new deals that the company has introduced.
- Relay orders to the kitchen so that they can be prepared immediately.
- Assemble orders and pack them in a safe manner.
- Discard any expired item immediately.
- Ensure that order and food preparation counters are clean all the times.
- Receives supplies and ensure that they are stored properly.
- Handle customers complaints and concerns.

AWARDS & CERTIFICATION

Seminar | Trabaho Coaching Magnus Eventus Inc.

STI College – Amphitheatre Novaliches, Quezon City, Philippines *March 03, 2018*

Outstanding Human Resources Intern Award 2018

Convergys, Centris Eton, Quezon City, Philippines *February 10, 2018*

Most Dependable (Engagement) Intern Award 2018

Convergys, Centris Eton, Quezon City, Philippines *February 10, 2018*

Seminar | 20th STI National Youth Convention 2015

CCP Complex Star City, Pasay City, Philippines *February 04, 2015*

PERSONAL PROFILE

Date of Birth & Place of Birth Gender Religion Marital Status Citizenship Visa Status Visa Expiry Date March 09, 1998 / Philippines Male Roman Catholic Single Filipino Tourist Visa January 09, 2019

Language/Dialect Spoken

- Filipino Proficient
- English (US) Advanced
- Nihongo (Japanese) Intermediate

CHARACTER REFERENCE

Furnished upon request.